

ABSTRACT OF THE DISCLOSURE

The invention provides the user of a unified messaging mailbox with efficient, intelligent, media and device sensitive methods and apparatus for automatically summarizing messages stored in a unified multimedia mailbox. Additionally, the invention provides methods and apparatus that convert non-text messages to text to facilitate summarization utilizing predefined keywords and/or lists of keywords, where each list of keywords is linked to one of a message subject and a message sender. Further, the invention provides for the prioritization of messages via the application of filtering techniques.